



Transportation Team Update

August 8, 2024

Thank you for helping us have a smooth beginning to our 24-25 school year! We appreciate you having your students at the bus stops ready to go on time and your flexibility as we have worked through a few beginning-of-the-school-year adjustments. We appreciate your help!

For those of you who use our transportation, we wanted to provide a quick update on a few things:

- Our route information originates in Skyward and is only as accurate and efficient as the information you have on file. It is VERY IMPORTANT that your address, phone number, and alternate contact information are up-to-date working numbers that are answered so that we can get in touch with you in the event there is a route change, delay, or emergency.
- Our transportation department or Director, Jill Deputy will reach out to you at the numbers on file should something arise. Her number is 812-274-8110, so please store this number in your phone and answer if you see a call come through. She can also be reached at jdeputy@madison.k12.in.us
- We try to work closely with the city, county, and state highway departments to stay on top of delays or closings around road construction. We will do our BEST to proactively provide information as we receive it but also know that we may need to contact you as things arise and will do our best to pick up and deliver with minimal disruptions to everyone's routine.
- We realize that last-minute things arise around daycare, etc. but the more time you can give us to prepare and make changes, the better.
- We are still **short bus drivers**. We have been very lucky with timing that we have been able to cover the routes, while some have had a few bumps in the road, we have been able to get our students to and from school safely and efficiently.
- To adjust for bus driver shortages, in the event of a last-minute adjustment, there **may be a need to switch buses along the routes**. There may be a time when a different bus driver OR different bus number may pick up your student on either the morning or afternoon route. If it is a Madison bus, please be assured that it is safe to send your child on the Madison bus.
- Our goal is to be on time, every time; however, we know things come up. We will do our very best to be prompt but ask that you **have your student at the bus stop** five minutes prior to our scheduled arrival time. This helps to keep the route moving along. We also have a few new drivers who are still getting familiar with their routes and families.
- As a result of route adjustments partially due to driver availability, we are **utilizing more group stops** this year. What this might mean for your student is now there is a centralized stop in an area vs. each student getting door-to-door pick-up and drop-off service.
- We are still finalizing routes, as students are added and removed daily. We appreciate your patience and **if you have any questions or concerns**, don't know what route you are on, or the morning or afternoon (intended) bus number, please call us at 812-274-8110.

If you or someone you know would be interested in a bus driver or bus aide position, please contact our Transportation Team or Human Resources today! Shannon Allman, HR Director, can be reached at sallman@madison.k12.in.us or you [can apply online by clicking here](#).

The Transportation Team appreciates your patience and understanding as we work together to improve each day.

Ms. Jill Deputy, Transportation
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